

Tiffany Archer

Fort Lauren,

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Germany

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Objective

To serve the cruise with the skills of hospitality management and good communication skills.

Summary of Qualifications

- Ability to provide personal guest service including the fulfillment of their needs and demands and making their voyage enjoyable and carefree as far as possible.
- Good driving capability to transfer the guests to their destinations on demand.
- Having a remarkable knowledge about the rules and regulations of the cruise and ability to speak different languages.

Education

2001-2003

Bachelors in hotel and shipping management

Peter's College of management

UK

2003-2005

Masters in Hospitality management

Marine College of Management

Germany

Career Experiences

- Secom Cruise Services

[Passenger Welfare Manager- 2006-2008]

- Maritime Nation Cruises

[Senior passenger desk manager- present]

Achievements

- Selected as the Best Man in maintaining the passenger ticket terminal
- Awarded the manager of the year for the effective monitoring and handling of the various jobs.
- Best trainee in the year 2009 for maintaining and leading a team of line passenger service agents throughout the ship.

Professional references upon request.